Scenario:

As an Administrator I want to Unlock a locked-out User and reset their password.

First, Open Computer Manager as an administrator and go to **Users** under **System Tools** > **Local Users and Groups**. Then unselect “**Account is lockout**”.

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Then if I want the user to reset their password on the first login same process but I select “**User must change password at next login**”

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There is also the possibility to set up a temporary password, by right-clicking on the user then Set Password as showed on the 2 next figures.

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